



Dear _____ Date: _____

Thank you for calling Titan to assist with the repairs to your property. It is very important to me that you are satisfied with the work that we performed. If there is anything that we can do to provide you with a higher level of service, please let us know. Please take a few minutes to fill out the following form. It will help us improve our service in the future.

Thank you,

Russ Palmer
President
(480) 649-5050

Table with 6 columns: Please rate (check the appropriate box):, 5. Outstanding, 4. Good, 3. Satisfactory, 2. Fair, 1. Poor. Rows include Quality of service, Communication during the project, Timeliness of service, Did we perform as we said we would?, and Overall rating.

How likely is it that you would recommend Titan Restoration of AZ to a friend or colleague?

Extremely Likely _____ Not Likely
10 9 8 7 6 5 4 3 2 1

How can we improve our level of service in the future? _____

Did anyone of our employees provide exceptional service? _____

Comments: _____

Can we use your comments in future literature? (check one) [] Yes [] No